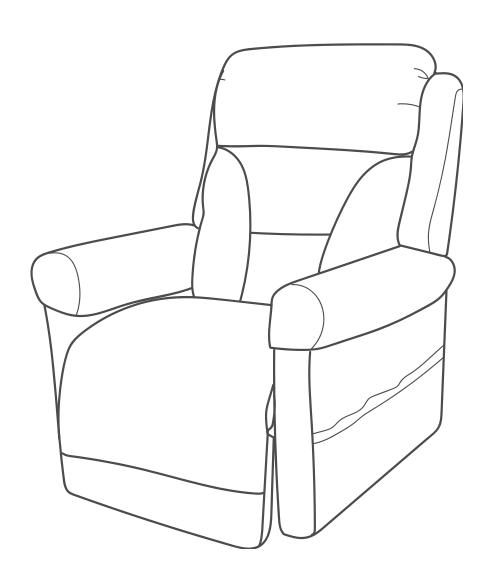


# RAPHAEL X LIFT RECLINE CHAIR

**USER MANUAL** 



Thank you for choosing the Aspire Raphael X Lift Recline Chair.

This chair has been specifically designed to offer comfort, support and safety.

It is important that you read this user manual carefully before using your new Lift Recline Chair.

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No part of this user manual may be copied, distributed, reproduced, scanned or stored on any electronic database, whether in whole or in part in any form or by any means.

Due care has been taken to ensure all the information contained in this user manual is correct at the time of printing. All measurements, pictures, colours and weight capacities are to be used as a guide only. We reserve the right to modify the design or appearance of any product displayed in this user manual without prior notice.

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# 1. SYMBOLS USED IN MANUAL

The symbols below are used throughout this owner's manual and on the product to identify warnings and important information. It is very important for you to read them and understand them completely.



**WARNING!** Indicates a potentially hazardous condition/situation. Failure to follow designated procedures can cause either personal injury, component damage or malfunction. On the product, this icon is represented as a black symbol on a yellow triangle with a black border.



**MANDATORY!** These actions should be performed as specified. Failure to perform mandatory actions can cause personal injury and/or equipment damage. On the product, this icon is represented as a white symbol on a blue dot with a white border.



**PROHIBITED!** These actions are prohibited. These actions should not be performed at any time or in any circumstances. Performing a prohibited action can cause personal injury and/ or equipment damage. On the product, this icon is represented as a black symbol with a red circle and red slash.

Please fill out the following information for quick reference:

Aspire Dealer	
Address	
Phone Number	
Purchase Date	
Serial Number	

**NOTE:** This owner's manual is compiled from the latest specifications and product information available at the time of publication. We reserve the right to make changes as they become necessary. Any changes to our products may cause slight variations between the illustrations and explanations in this manual and the product you have purchased. The latest/current version of this manual is available on our website.

# 2. SYMBOLS USED ON THIS PRODUCT

Please note stickers shown are not to scale.





Building 3A, 1 Moorebank Avenue, Moorebank NSW 2170 1300 133 120 | product@aidacare.com.au











MADE IN PRC It is recommended that you have this product serviced every 12 months



SN

# CHP227640

**Product Code** 









Safe Working Load



Read User Manual



Caution



Type B as per IEC60601-1



Class 2 Electrical Equipment



Includes Electronics components and should be mixed not be mixed with General household waste

### **PRODUCT SAFETY SYMBOLS**

The symbols below represent labels used on the product to identify warnings, mandatory actions and prohibited actions. It is very important for you to read and understand these symbols completely. Do not remove these labels from your product. Please note that not all of the symbols may be used on your Raphael X Lift Recline Chair model.



Pinch/Crush Points Hazard! Do not place objects or appendages in the path of moving parts.



Do not place objects under the footrest when the lift chair is in the fully reclined position. Make sure area is clear of obstructions, including pets and small children during operation.



Electrical Hazard



Do not cover or place the external transformer under the riser recliner. Keep in an open, well-ventilated area free from foreign material and away from possible pinch points.



Read and follow the information in the owner's manual.



Indoor Use Only.
Avoid exposure to rain, snow, ice, salt or standing water. Maintain and store in a clean and dry environment.



Maximum weight capacity





Do not connect an extension lead to the AC/DC converter or the battery charger.



Removal of grounding prong can create electrical hazard. If necessary, properly install an approved 3-pronged adapter to an electrical outlet having 2-pronged plug access.



Properly dispose of all electronic components, including the external transformer, hand control, batteries, actuator motors and wiring. Contact your authorised Aspire Dealer for more information.



Do not place objects under the lift chair. Make sure the area is clear of obstructions, including pets and small children during operation.



Class II Equipment



Green LED indicates power to the unit is on. Not applicable to all models.



Degree of protection against electric shock.



This product has been tested and complies to IEC 60601-1-2.

# 3. INTRODUCTION

#### **SAFETY**

CONGRATULATIONS on purchasing your Aspire Raphael X Lift Recline Chair. The product you have purchased combines state-of-the-art components with **safety**, comfort and styling in mind. We are confident the design features will provide you with the conveniences you expect during your daily activities. Understanding how to **safely** operate and care for this product should bring you years of trouble-free operation and service.

Read and follow all instructions, warnings and notes in this manual and all other accompanying literature before attempting to operate this product for the first time. In addition, your **safety** depends upon you, as well as your dealer, carer or healthcare professional in using good judgement.

If there is any information in this manual which you do not understand, or if you require additional assistance for setup or operation, please contact your authorised Aspire Dealer. Failure to follow the instructions, warnings and notes in this manual and those located on your Aspire product can result in personal injury or product damage and will void the Aspire product warranty.

#### **PURCHASER'S AGREEMENT**

By accepting delivery of this product, you promise that you will not change, alter or modify this product or remove or render inoperable or unsafe any guards, shields or other safety features of this product; fail, refuse or neglect to install any retrofit kits from time to time provided by Aspire to enhance or preserve the safe use of this product.

#### INFORMATION EXCHANGE

We want to hear your questions, comments and suggestions about this manual. We would also like to hear about the safety and reliability of your new Raphael X Lift Recline Chair and about the service you received from your authorised Aspire Dealer. Please notify us of any change of address, so we can keep you apprised of important information about safety, new products and new options that can increase your ability to use and enjoy your Raphael X Lift Recline Chair.

Please feel free to contact Aidacare.

**NOTE:** If you ever lose or misplace your product registration card or your copy of this manual, contact us and we will be glad to send you a new one immediately.

# 4. WARNINGS

Your lift chair is a state-of-the-art life-enhancement device designed to increase mobility. Please be aware that the final selection and purchasing decision regarding the type of lift chair to be used is the responsibility of you, the lift chair user, if capable of making such a decision, and/or your healthcare professional (ie., medical doctor, allied health professional, therapist, etc.



**MANDATORY!** Read and follow the information provided in this owner's manual before attempting to operate your lift chair for the first time.

This product should be operated by an appropriately trained person. Along with completing product training with Aidacare or an authorised Aspire dealer, operators must have read and understand the user manual. The following information outlines important safety considerations when operating the lift recline chair

#### **PRE-USE CHECKS**

Before using your Aspire Lift Chair, check that it is working properly. Never use your chair if a fastening component is loose, a wheel or chair part does not function normally or upholstery parts are torn or undone

#### **MODIFICATIONS**

To prevent personal injury and/or damage; no part, feature or function of the Aspire Lift Chair should be modified, added to, removed or disabled. Unauthorised modifications could void the product warranty.

## **WEIGHT LIMITATIONS**

Your lift chair is rated for maximum weight capacity. Refer to "Appendix A" for more information.

It should never be used to carry heavy objects or for any other purpose, other than maintaining a person whose weight does not exceed the maximum weight capacity.



MANDATORY! Users must be within the SWL capacity of the Aspire Lift Chair.

**MANDATORY!** Stay within the specified weight capacity of your lift chair. Failure to do so may result in injuries and/or product damage, Aidacare will not be held responsible for any such issues/failures.

#### **SHIPPING AND DELIVERY**

Check that all components have arrived after delivery. If the Lift Chair is incomplete or shows signs of damage please contact your authorised Aspire dealer or place of purchase immediately.

## **PINCH/CRUSH HAZARDS**

The scissor and lift mechanisms are labelled as pinch/crush point hazards on your lift chair. Keep clear of these areas and make sure the path of motion is unobstructed. See figure 3.1 for pinch/crush point locations.



**MANDATORY!** Read and follow the information provided in this owner's manual before attempting to operate your lift chair for the first time.

### **DEGREE OF PROTECTION/MODE OF OPERATION**

- · Class II equipment/Type B protection against electric shock
- · Degree of protection against the ingress of solid/liquids—IPX0
- · Mode of operation—Maximum Duty Cycle: 2 min. ON/18 min. OFF

#### **ENVIRONMENT**

Aspire Lift Recline Chairs are designed for indoor use in dry areas with level flooring. The chair should never be used on stairs or uneven surfaces.

#### **MOTOR VEHICLE TRANSPORT**

Aspire Lift Chairs are is not designed to transport a user in a motor vehicle. If chair transportation is required, the user should sit in a designated vehicle seat with seat belt and the Lift Chair should be stored in the cargo area.

Take care when manually handling the Lift Chair, use safe lifting practices when transferring in and out of a vehicle.



**MANDATORY!** Read and follow the information provided in this owner's manual before attempting to operate your lift chair for the first time.

# **ELECTROMAGNETIC AND RADIO FREQUENCY INTERFERENCE (EMI/RFI)**



**WARNING!** Laboratory tests have shown that electromagnetic and radio frequency waves can have an adverse affect on the performance of electrically-powered devices, such as Raphael X Lift Recline Chairs.

Electromagnetic and Radio Frequency Interference can come from sources such as cellular phones, mobile two-way radios (such as walkie-talkies), radio stations, TV stations, amateur radio (HAM) transmitters, wireless computer links, Wifi, microwave signals, paging transmitters and medium-range mobile transceivers used by emergency vehicles. In some cases, these waves can cause unintended movement or damage to the control system of electrically-powered devices. The Raphael X Lift Recline Chair user can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment. It is recommended that at least 3 metres (9 feet) of distance be maintained between the Raphael X Lift Recline Chair and any handheld equipment emitting 10 W or more of output power. Refer to the manufacturer's literature for the handheld device to determine the maximum output power of that device.

Every electrically-powered device has an immunity (or resistance) to EMI. The higher the immunity level, the greater the protection against EMI. Per EMC standards, this product has passed immunity testing and is rated as a Group 1, Class B product, meaning the Raphael X Recline Chair uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment making the Raphael X Lift Recline Chair suitable for use in all establishments, including domestic establishments and hospitals.





**WARNING!** Be aware that cell phones, two-way radios, laptops and other types of radio transmitters may cause unintended movement of your electrically-powered device due to EMI. Exercise caution when using any of these items while operating your Raphael X Lift Recline Chair.



**WARNING!** The addition of accessories or components to the Raphael X Lift Recline Chair can increase the susceptibility of the chair to EMI. Do not modify your Raphael X Lift Recline Chair in any way not authorised by Aidacare.

**WARNING!** Your Raphael X Lift Recline Chair itself can disturb the performance of other electrical devices located nearby, such as alarm systems.

**NOTE:** If unintended motion occurs, discontinue use of the Raphael X Lift Recline Chair. Contact Aidacare to report the incident.

#### STORAGE AND OPERATION TEMPERATURES

If the chair is exposed to a heat source, such as a heater or sun rays, either directly or through a window pane, the temperature of the upholstery, metallic and plastic elements may increase and pose a burns risk to the user.



DO NOT smoke when sitting.

**DO NOT** sit on the chair's legrest, backrest or armrest. These are not designed as primary weight bearing surfaces and may sustain damage or create instability.

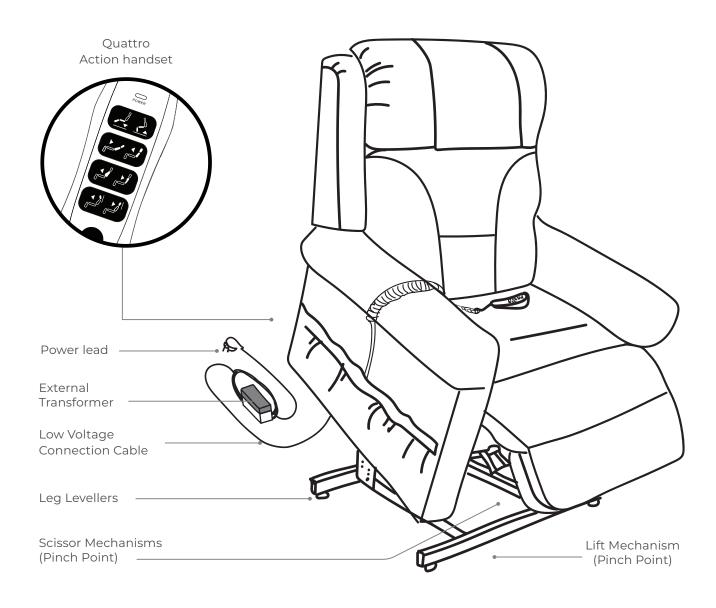
- Transportation or storage: -75°C/-104°F to 70°C/158°F
- · Operation: 10°C/50°F to 40°C/104°F

# 5. YOUR RAPHAEL X LIFT RECLINE CHAIR

This section describes the features of your Raphael X Lift Recline Chair. Carefully review the function and location of each item described, and note that the illustrations and option locations shown in this manual may not reflect the type of Raphael X Lift Recline Chair that you own.

# 5.1 RAPHAEL X LIFT RECLINE CHAIR MAIN COMPONENTS

**Lift Mechanism:** Responds to the hand control commands to position the chair in the sit, recline and stand positions.



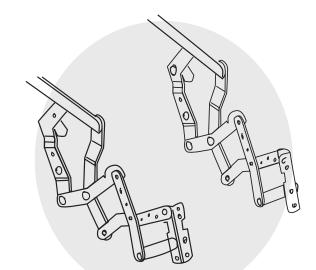
# **5.2 SCISSOR MECHANISM**

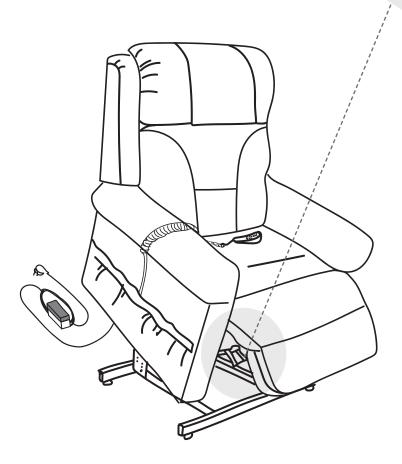
Scissor Mechanisms: Extend or retract to take the chair through the various stages of recline.



WARNING! Pinch/Crush Points Hazard! Be aware that the lift mechanism and scissor mechanisms are a pinch point on the Raphael X Lift Recline Chair. Keep the following items and similar objects clear of these points when operating the Raphael X Lift Recline Chair:

- Appendages
- · Small children
- · Pets
- · Wires
- Oxygen tubes
- · Loose items, including but not
- · Limited to clothing and blankets
- · Electrical power leads





Scissor Mechanism (Pinch Point)

#### **ELECTRICAL COMPONENTS**

Your Aspire Raphael X Lift Recline Chair is equipped with a low voltage DC motor system that reduces the standard household alternating current of 100V AC – 240V AC to direct current 29.0V DC. The electrical components include the external transformer, batteries and hand control. Keep these areas free from moisture at all times.



**WARNING!** Keep all electrical components free from moisture at all times to prevent shock and/or electrical hazard.

**External Transformer:** Connects to a standard electrical outlet to provide power to the Raphael X Lift Recline Chair. The transformer may be equipped with an LED indicator, which shows green when power to the transformer is on.

**NOTE:** Aidacare is not responsible for damage due to improper installation.

**Hand Control:** Contains the controls needed to operate the various functions of the Raphael X Lift Recline Chair. Refer to '7.1 Hand Control Operation for more information.

# 6. ASSEMBLY GUIDE

Aspire Raphael X Lift Recline Chairs require assembly before initial use. It may also require disassembly to allow for easier servicing and maintenance. Your Lift Recline Chair is a Knock-Down (**KD**) design so please follow the instructions below to complete assembly.

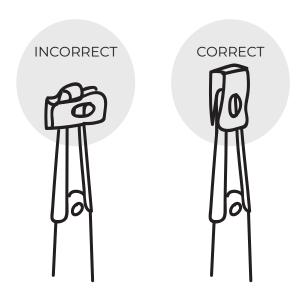
### **6.1 LIFT RECLINE CHAIR SETUP**

Your Raphael X chair will arrive in the knock-down position.

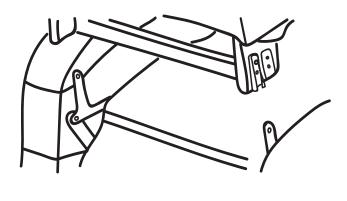


# **6.2 BACKREST ASSEMBLY ONTO BASE FRAME**

Follow these steps to assemble the Raphael X Lift Recline Chair:

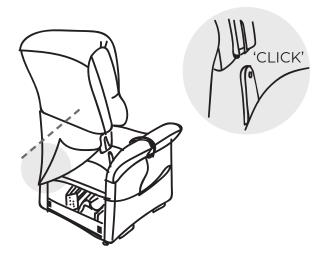


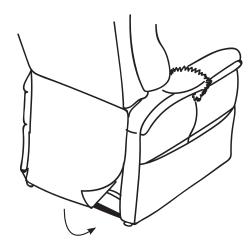
**6.2.1** Remove the packaging from the back portion of the chair and check that the locking clip is in the vertical position. Reposition if necessary.



**6.2.2** Slide the left and right KD sleeves of the chair-back onto the KD connections on the arms and seat of the chair.

**NOTE:** Depending on chair width, you may need to slide on one side of the chair-back at a time. If this is the case, level the chair back before pressing down to lock into position.





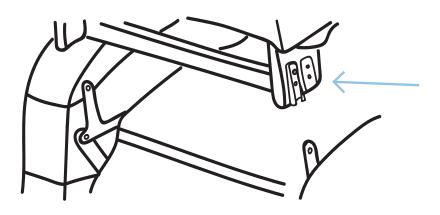
**6.2.3** Push firmly on the top of the chair-back to lock into position. Listen for a click on each side to ensure the chair-back is locked in properly.

**6.2.4** Attach the chair-back to the hook and loop flaps on the bottom of the chair base.

**NOTE:** Pull up on the chair-back to ensure that it is locked in place. If the back can be pulled off, then repeat steps **6.2.1** through **6.2.3**.

## **6.3 ADJUSTING THE SEAT DEPTH**

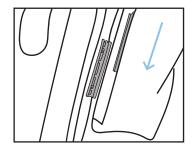
Raphael X offers seat depth adjustability of 25mm. Backrest receiver bracket can be removed and moved forward to the pre-drilled holes to increase the seat depth. Once Backrest bracket is is moved to the new location, please repeat the previous steps



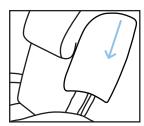
#### **6.4 BACKREST WINGS**

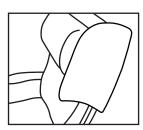
The Backrest Wings connect easily with a slide-to-lock connection bracket. The brackets are pre-mounted on the Backrest Frame and Backrest Wings so connection is a simple downward movement to inter-lock the brackets.

**6.4.1** Ensure the correct Backrest Wing is being fitted to the correct side of the chair. When oriented correctly the bracket should be on the rear inner surface of the Backrest Wing and the widest section of the backrest wing should be at the bottom.



**6.4.2** Once the brackets are aligned. Pull downwards in a vertical motion until the wing is securely in place





#### **6.5 LIFT CHAIR PLACEMENT**

Your lift chair should be placed near a standard electrical outlet on dry, level ground where there is ample room to allow for proper operation. It is recommended that you have the assistance of an attendant when positioning the lift chair to avoid the possibility of injury when lifting.

#### Follow these steps to position the lift chair in a safe manner:

• The back of the lift chair should be positioned with sufficient clearance to avoid any obstructions, particularly behind the chair after reclining. Suggested clearances by model are:

**DISTANCE FROM WALL :** Petite / Small - 560mm Medium / Maxi - 580mm

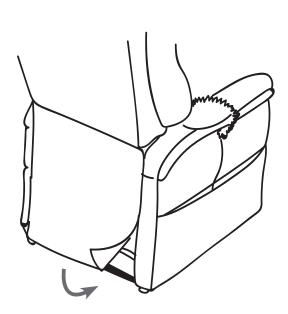
- · Adjust the leg levellers to stabilise the lift chair (if provided)
- · Install the batteries into the external transformer. Refer to '6.7 Installing External Lithium-Ion Battery Pack'.
- · Position the external transformer on the floor in an open, well-ventilated area where it will not be an obstruction.
- Position the low voltage connection cable (cable from transformer to chair), where it will not be pinched between the frame and the lift mechanism.
- · Connect the low voltage connection cable to the external transformer if it is not already connected.
- · Plug the power lead directly into the electrical outlet. Do not use an extension lead!

**NOTE:** If you discover a problem at any point during the set-up and positioning of your lift chair, stop and contact your authorised Aspire Dealer immediately. To avoid personal injury and/or product damage, do not plug the unit into the electrical outlet until the problem is corrected and do not attempt to fix electrical problems by yourself.

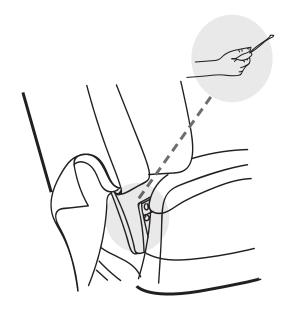
### **6.6 LIFT CHAIR DISASSEMBLY**

The back rest of Aspire Lift Chairs can be removed to make service and transport of the chair more convenient.

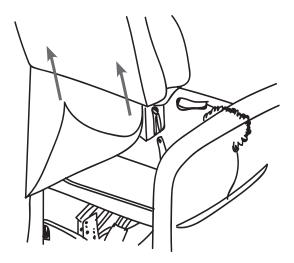
Follow these steps to disassemble the lift chair:



**6.6.1** Remove the bottom of the back fabric from the hook and loop flaps on the chair base.



**6.6.2** Using a large flat-head screwdriver, lift the left and right locking clips on the chair-back one side at a time to raise the back from the connections on the chair base. As you lift each locking clip, pull up on the chair-back to lift that side over the lock.



**6.6.3** Lift the chair-back up and away from the chair base.



#### 6.7 INSTALLING EXTERNAL LITHIUM-ION BATTERY PACK

Your Raphael X chair is equipped with an external transformer with a lithium-ion battery pack, your chair may be operated without being plugged into an electrical outlet for up to 48 hours or up to a maximum of dozen lifts.

#### Follow these steps to replace the lithium-ion battery pack batteries (See Figure 6.7.1 and 6.7.2):

- 1. Unplug the external transformer power cord from the electrical outlet.
- 2. Position the external transformer so that the lithium-ion battery is facing upward.
- 3. Gently bump with your hand the end of the lithium-ion battery pack to dislodge it from the external transformer.
- 4. Slide the lithium-ion battery until it stops and then lift the lithium-ion battery off of the external transformer.
- 5. Place the new lithium-ion battery on top of the external transformer with the securement grooves toward the external transformer. (Figure 6.7.2)
- 6. Slide the new lithium-ion battery onto the external transformer until it clicks into place.

**NOTE**: Remove the lithium-ion battery from the battery pack when your chair isn't being used for an extended period of time. The chair will draw power from the battery even when it is not in use.



Figure 6.7.1 Lift Chair Battery Back Up Location

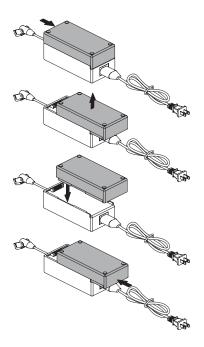


Figure 6.7.2 Lithium-ion Battery Replacement

# **6.8 HOW TO FIT CASTORS**

If your chair is equipped with an external transformer with a lithium-ion battery pack, your chair may be operated without being plugged into an electrical outlet for up to 48 hours.

**6.8.1** Flip chair onto side to access castor mounts.



**6.8.2** Attach castor stem through plate, lock in place with retaining nut.







**6.8.3** Stand chair up into neutral position.



# 7. OPERATION

#### SAFE OPERATING PRECAUTIONS

There are certain precautions that should be taken during the operation of your Raphael X Lift Recline Chair. Read and follow these precautions carefully in order to ensure safe Raphael X Lift Recline Chair operation and to prevent injury and/or product damage.

- · Plug the power lead directly into the electrical outlet. Do not use an extension lead!
- · Do not place anything (e.g. a drinking glass) on top of or near the external transformer
- If the external transformer box or hand control requires cleaning, unplug the power lead from the electrical outlet and use a clean, dry cloth or lightly dampened cloth. Dry completely before plugging the power lead back into the electrical outlet
- · Periodically check the hand control and all power leads for visible damage
- · Keep the hand control away from all heated surfaces
- · Ensure the hand control is out of the way before sitting in the chair
- · Keep children and pets away from all moving parts while operating the Raphael X Lift Recline Chair
- Do not allow children to play on or operate the Raphael X Lift Recline Chair. Only the intended user should operate the Raphael X Lift Recline Chair
- · Avoid pinch points, such as the lift and scissor mechanisms. Keep hands and feet clear of these areas
- · Always leave the Raphael X Lift Recline Chair in an upright and closed position when not in use
- · Do not sit or stand on the footrest
- Do not "drop" into the Raphael X Lift Recline Chair when sitting if it is in a partially raised position, this will damage the seating and void warranty



**PROHIBITED!** Do not place objects under the Raphael X Lift Recline Chair. Make sure area is clear of obstructions, including pets and small children during operation.

**WARNING!** Prevent the risk of electrical shock, fire, falls and/or being pinched. Follow all instructions and precautions provided.



**WARNING!** Prevent potential equipment damage! Do not place the external transformer under the Raphael X Lift Recline Chair.

**WARNING!** Do not cover the external transformer. Keep the transformer in an open, well-ventilated area free from foreign material/debris to ensure proper operation.

# HAND CONTROL OPERATION

Depending on Raphael X Lift Recline Chair model, the hand control may be equipped with switches that control the movement of the chair-back, chair base and footrest.

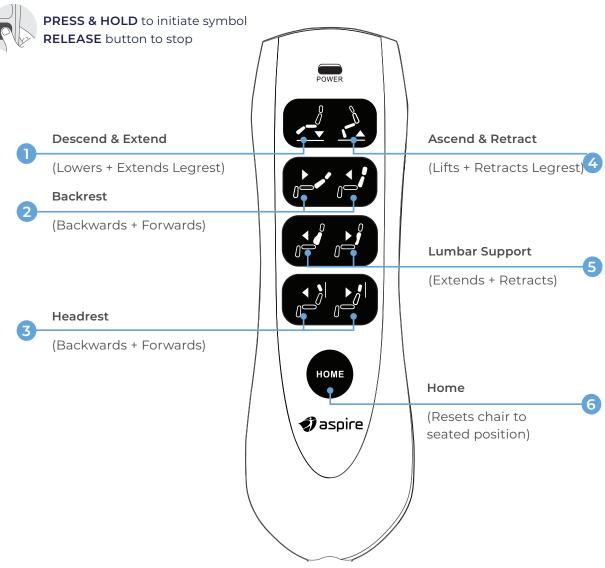


**WARNING!** Do not lean on or apply downward force to the chair-back when the Raphael X Lift Recline Chair is in fully reclined position. Doing so could cause the Raphael X Lift Recline Chair to tip, resulting in personal injury and/or product damage.

**WARNING!** Do not use the footrest as a seat, or for purposes outside its intended use. Doing so could cause instability in the Raphael X Lift Recline Chair and place undue stress on Raphael X Lift Recline Chair components, resulting in personal injury and/or product damage.

**WARNING!** Be sure to lock or disconnect the hand control when the Raphael X Lift Recline Chair is not in use.

#### 7.1 HAND CONTROL OPERATION



#### 1. Descend & Extend

Descend (Stand-to-Sit): If situated in lift position, the chair will lower before extending the legrest. Extend: Extends legrest to maximise comfort and relaxation.

#### 2. Backrest

Adjusts the backrest to provide postural support whatever the activity.

#### 3. Headrest

Adjusts the headrest to help alleviate neck muscle strain, providing optimal support while reading or watching TV.

#### 4. Ascend & Retract

Ascend (Lift-to-Stand): Raises and tilts the chair forwards to assist users with standing. Retract: Retracts legrest to achieve a comfortable seated position.

## 5. Lumbar Support

Adjusts the inbuilt lumbar cushion to provide tailored lower back support.

#### 6. Home

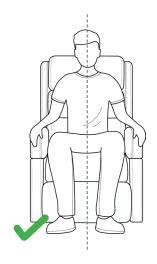
Resets the chair to the seated position.

# 7.2 CORRECT AND INCORRECT USE GUIDE

### DOS AND DO NOTS

# DOS

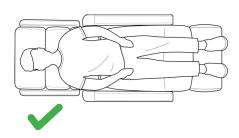
# SITTING

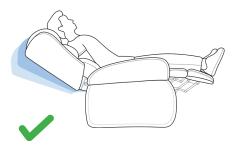




DO sit upright and centrally aligned in the chair.

# LAYING





DO lie centrally and flat on the users back.



Chairs shown are for illustrative purposes only and may not be reflective of the specific chair model purchased.

# **DO NOTS**

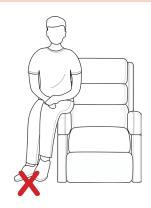


Misuse may injure the user, cause pressure and/or skin tear related issues, as well as damage the product.

### **SITTING**



DO NOT sit skewed to one side of the chair.



DO NOT sit on the armrest.



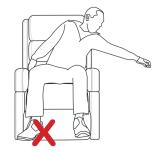
DO NOT distribute excess weight on the backrest.



DO NOT distribute excess weight on the armrest.



DO NOT sit on the footrest when extended.



DO NOT reach to the side.

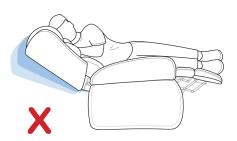


DO NOT lean forward.

# LAYING



DO NOT lie on the side.



DO NOT reposition whilst on side.



# 8. ACCESSORIES

# **CLASSIC BACKREST**

The classic backrest cushion is available as an accessory.

Colour	Size
Golden Grain	Petite
Marina Grey	Petite
Nordic Stone	Petite
Golden Grain	Small
Marina Grey	Small
Nordic Stone	Small
Golden Grain	Medium
Marina Grey	Medium
Nordic Stone	Medium
Golden Grain	Large
Marina Grey	Large
Nordic Stone	Large
Golden Grain	Maxi
Marina Grey	Maxi
Nordic Stone	Maxi
	Golden Grain Marina Grey Nordic Stone



Classic Backrest in Golden Grain

### **SWATCHES**



# **8.1 HOW TO ATTACH THE BACKREST**



**8.1.1** Align the backrest with the chair.



8.1.2 Zip up both zippers securely.

# **8.2 HOW TO REMOVE THE BACKREST**



**8.2.1** Unzip both zippers on the backrest.



**8.2.2** Lift the backrest off the chair.

# 9. CARE AND MAINTENANCE

Your Aspire Raphael X Lift Chair will require routine maintenance checks. You can perform some of these checks, but others may require assistance from an authorised Aspire Dealer. By following the maintenance checks in this section as scheduled, you can help ensure your lift chair gives you years of trouble-free operation. If you have any questions regarding your lift chair's care, contact your authorised Aspire Dealer.

#### **FABRIC AND UPHOLSTERY CARE**

- · Inspect the fabric on a regular basis for any pulls, tears or gaps.
- · Golden Grain and Marina Grey Microsuede:

This type of Microsuede has a waterproof coating applied\*. We recommend Dry Cleaning. However, you can gently spot clean the blemish with water using a clean and non-abrasive microfibre cloth, only if absolutely necessary. Excessive spot cleaning will remove the waterproof coating.

\*Please note that this fabric is not to be confused or substituted with a crypton-like fabric and/or fabrics with polyurethane backings. This product is not suitable for people with incontinence issues or concerns.

#### · Nordic Stone Vinyl:

Spot clean with water using a clean and non-abrasive microfibre cloth.

DO NOT USE: Soap, chemicals and/or other solutions used to clean the stain or spot, may damage and/or affect the performance characteristics of the vinyl.

#### · Warwick Custom Upholstery (Raphael X ):

Fabric care instructions can be found at the rear of the chair (see Fig. 7.1). These instructions are specific to your Raphael with customised upholstery for the following ranges:

- Warwick La Casa (Leather)
- Warwick Lustrell Ranger (Healthcare Vinyl)
- · Warwick Eastwood (Microsuede)

(Refer to the "Warranty" section for more information).

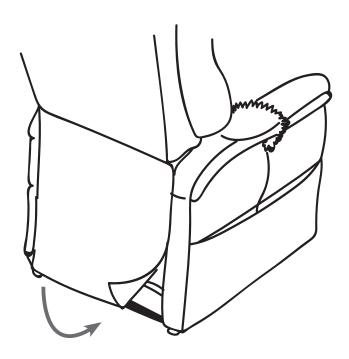


Fig 9: Fabric Care instructions label.



**WARNING!** Fabric should not be allowed to come in direct contact with any type of heat source (eg a space heater or cigarette). Personal injury or fire damage may occur.

**WARNING!** It is strongly recommended that you do now smoke cigarettes while seated in or using your lift chair, although the lift chair has passed the necessary testing requirements for cigarette smoking. You must adhere to the following safety guidelines if you decide to smoke cigarettes while seated in or using your lift chair.

- · Do not leave lit cigarettes unattended.
- · Keep ashtrays a safe distance from the lift chair.
- · Always make sure cigarettes are completely extinguished before disposal.

#### **PLEASE NOTE:**

- · Do not use solvent-type cleaners to spot clean.
- · Do not saturate the fabric.
- · Prevent damage to the fabric; do not expose the lift chair to direct sunlight.

#### **ELECTRONICS CARE**

- · Inspect all wiring harnesses to make sure they are not damaged or frayed.
- If damage is present, unplug the Raphael X Lift Recline Chair and contact your authorised Aspire Dealer for service.
- $\cdot$   $\,$  Keep all electronics free from moisture and temperature extremes.
- · Aspire Raphael X Lift Recline Chairs are intended for indoor use only!



**WARNING!** Even though the Raphael X Lift Recline Chair has passed the necessary testing requirements for ingress of liquids, you should keep electrical connections away from sources of dampness, including direct exposure to water or bodily fluids and incontinence. Check electrical components frequently for signs of corrosion and replace as necessary.

**WARNING!** Plastic bags are a suffocation hazard. Dispose of plastic bags properly and **DO NOT** allow children to play with them.

# 10. WARRANTY

### **TWO-YEAR LIMITED WARRANTY**

For two (2) years from the date of purchase, Aidacare will repair or replace at our option to the original purchaser any of the following parts found upon examination by an authorised representative of Aidacare to be defective in material and/or workmanship:

- · Steel Frame
- Motor
- Hand Control
- · Scissor Mechanisms
- · Steel Lift Mechanism

#### IMPORTANT INFORMATION!

Improper and/or incorrect usage of the product will void product warranty. Please familiarise and refer to the "Correct and Incorrect Use Guide" located in the "Operation" section of the user manual for more details.

NOTE: Aidacare reserves the right to replace only the part of the steel lift mechanism that may be defective. Aidacare provides parts only under warranty. Your Aspire Dealer is responsible for labour and service. Please contact your Aspire Dealer for information about these services and for any applicable charges.

Aidacare will not warrant the safety and or correct functioning of products where any original components have been changed or modified by non-Aidacare approved and trained service and maintenance staff or external providers. Furthermore, safety is not guaranteed where components have been replaced with non-original Aidacare approved parts. If any faults are detected upon receipt of this product please phone Aidacare. Any faults that are detected during normal use should be reported to Aidacare immediately to determine if warranty conditions apply and if so, the necessary repair or replacement work to be completed.

Spare parts list is available upon request.

# **TWO-YEAR FABRIC WARRANTY**

"Fabric and Upholstery Care" instructions specific to your Aspire Recliner are located in the "Care and Maintenance" section of this user manual. Failure to follow, protect and/or care for the upholstery/textile in the intended way (refer to "Care and Maintenance" section) will void product warranty.

Aidacare guarantees to replace any fabric that is found to be faulty as a result of manufacturing defect and which has been used in accordance with our manufacturer performance ratings and care instructions.

An evaluation of fabric related issues must be conducted before confirmation of warranty coverage can be verified

# 11. SERVICE MAINTENANCE & CUSTOMISATION

FOR ALL ENQUIRIES PLEASE CONTACT YOUR LOCAL AIDACARE BRANCH

#### **SPARE PARTS**

Aidacare stock replacement parts for the Aspire Raphael X range. All replacement of parts should be completed by Aidacare or authorised Aspire service technician. The term parts includes but is not limited to: Actuators, control box, handset, electronics, frame and upholstery.

A complete parts list is available upon request.

#### **CUSTOMISATION AND MODIFICATION**

All customisation, modifications and or alterations made to this product are considered as "custom" changes. These may cause the product to no longer meet safety standards and should be considered prior to commencement.

Any customisation or modification of the Aspire Raphael X chair is not warranted by Aidacare and will void warranty.

# 12. SPECIFICATIONS



## NOTE

\*\*PETITE - this frame does NOT have legrest extension integrated so will maintain legrest length 450mm when raised. Small frame has same 450mm seat height as Petite but the mechanism will have the leg extension, so the legrest will be longer when it is raised.

\*Seat depth adjustment available across all sizes. Pre-installed nutserts to be provided in backrest to increase the seat depth by 25mm if needed.

# 13. RECYCLING INFORMATION

Aspire Raphael X Lift Recline Chairs are fitted with electronic components and should not be mixed with general household waste. Old batteries and electronics are to be taken to your nearest recycling centre for recycling or contact your retailer.

# 14. MANUFACTURER

If you have any questions, you can contact:



Manufacturer:
Aidacare Pty Ltd

ABN 40 134 398 833

Building 3A, 1 Moorebank Avenue, Moorebank NSW 2170 Australia

1300 133 120 | product@aidacare.com.au

# NOTES



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